

Strategy & Performance Advisory Committee Work Plan 2013/14

| 8 October 2013 | 3 December 2013 | 28 January 2014 | June 2014 |
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| Annual Customer Services Update Report (information item) Financial Prospects Draft Corporate Plan Communication Plan Business Transformation Policy 1 Working Group Report | Ombudsman's Annual Complaints Report and Annual Complaint Monitoring Feedback Communications Strategy Working Group – Verbal update | Workforce & HR Equality LGA Peer Review Business Transformation Members & Democratic Services Policy 3 Working Group Report | Performance Indicators & Targets for 2014/15 |